



A career with a lot of purpose.



Join the team and you'll be helping your local community. With attractive benefits and career progression, there are rewards for you too.

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Taking your first step on the career ladder can be daunting, and you're probably full of questions – and even wondering if this is the right move for you.

We asked a few of our team members what it's like to work with the Society.

Lewis began as a Saturday Member Assistant, and wasn't sure if it was the right move for him initially. He's since progressed to Branch Manager at the Sudbury branch.

Lewis was nervous to begin with.

"Most of my friends were washing pots, stacking shelves or waiting tables and I was going to be working in a building society which seemed so scary."

"This nervousness came from ignorance as I never understood what the role would entail. The job is far more about providing a great customer service

rather than the crunching of numbers. When I started my knowledge of finance was very limited, but I was taught everything that I needed to know."



Working within the product team.



Ollie started as an apprentice and is now a Product Analyst. Ollie had no prior knowledge of this industry or the Society. "It was daunting, however, the constant support and patience I've received from my colleagues has been unmatched."

And Ollie has some advice for others coming into the Society.

"Be confident, believe in yourself. Create as many relationships as possible, talk to different people."

"Always take any opportunity that comes your way as you never know where you may end up."

Tiana began as an apprentice at our Ipswich Ravenswood branch and now works as a Finance Analyst within the finance team at our head office.



“I love working with my colleagues in finance. I’m studying for my AAT (Association of Accounting Technicians) qualifications and spend Fridays off site studying.”

Tiana: “If I had to give advice about joining the Society it would be to not panic, take everything as it comes. It is ok to get things wrong – you won’t get everything right in the beginning and that is fine.”

“Mistakes are a part of learning. Don’t forget to ask for help when you need it, no one will ever judge you because we all started in the same place.”

An example of a branch role.

Saturday Member Assistant

- Competitive hourly rate
- Saturdays 9am to 12 noon (3 hours per week)
- On-the-job training and excellent career progression opportunities within the branch network and at head office
- Financial support with ongoing professional development
- The opportunity to participate in a discretionary bonus scheme
- Wellness programmes
- Retailer discounts
- Free uniform for branch staff
- Opportunities for volunteering with local charities



Noah joined the Society as an apprentice in 2016 and has since gained qualifications to become a Financial Analyst.

Training to support you in the role.

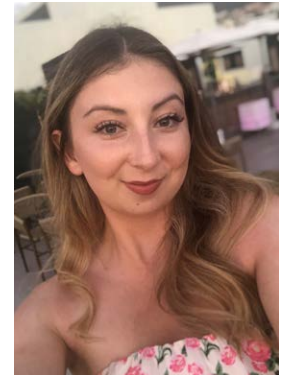
No matter what your background or previous experience is, there’s plenty of training to help you get started. There are opportunities to undertake further qualifications which are paid for by the Society.

Noah “The best part of my job is the opportunity to be creative and help others to make key business decisions”.

Opportunities beyond your day-to-day role.

Hannah, Operational Resilience Lead, has been able to work with lots of different areas of the business on a daily basis. After several years as a supervisor in the facilities team, Hannah has now taken on a new challenge within operational resilience.

Hannah: "I began my career with the Society in branch, and was nervous about speaking to customers and coming across confidently. However, I soon realised I would always have my colleagues around me for support, and soon my nerves were completely gone!"



Hannah has some advice for someone at the beginning of their career.

"My advice would be to remember that you're not supposed to know what you want to do for the rest of your life straight away, and no matter what job you end up in, you will learn transferable skills you can take to your next opportunity."

"When leaving education, look at a range of apprenticeships, college/university courses and job vacancies, to keep your options open."



Georgia began as a Saturday Member Assistant at our Ravenswood branch and has since progressed to Mortgage Underwriter, working in the lending department at our head office.

"I started at a local branch when I was at uni, just looking for a part-time job, but I loved it so much I stayed on full-time. Eventually I moved to head office, helping people with their mortgages. I'm now a mortgage underwriter. It's such a varied role. Everyone's circumstances are different, and we do our best to help as many people as possible. The Society helped me to get a formal CeMAP qualification, which is recognised throughout the industry. I'd really recommend anyone thinking about it to join. There are so many opportunities, you never know where you might end up."

Why work with us?

- Career progression opportunities
- Discretionary bonus scheme
- Paid volunteering hours
- We are a Mindful Employer
- Contribution towards medical expenses
- Employer pensions contributions above the statutory minimum
- We pay the Real Living Wage
- 26 days paid annual leave
- Health care plans, virtual GP access, and wellbeing support

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